

# TECHLIGHT WARRANTY

## LIMITED WARRANTY & LIMITATION OF LIABILITY

Techlight warrants its poles and fixtures to be free from defects in materials and workmanship for the warranty period from the date of shipment. Techlight retains the right to either repair or replace any part of the equipment delivered hereunder which under normal and proper use proves to be defective in workmanship or material within the warranty period from date of shipment by Techlight. The correction of such defects by repair or replacement shall constitute fulfillment of all Techlight obligations with respect to the equipment sold hereunder.

It is expressly stated that Techlight assumes no liability for indirect, incidental, consequential damages of any kind or liquidated damages arising out of a breach of the sale, including any warranties arising there from, and buyer's remedy shall be limited to repair or replacement of defective parts as described above. Any finish damage or failure due to any circumstances out of the control of Techlight, including, but not limited to damages during shipping, handling, unpacking, or installation: damage caused by moisture or other contaminants; improper storage; damage or failure caused by acts of God; or other misuse or abuse will void all warranty claims. The liability of Techlight under this warranty for any loss or damage to the equipment or to the persons or property allegedly caused by the equipment, whether based on contract, strict tort liability, negligence or warranty shall not in any case exceed the cost of correcting defects in the equipment as herein provided and upon the expiration of the warranty period all such liability shall terminate.

Any assistance Techlight provides to the original purchaser outside of the terms and exclusions of these warranties will not constitute a waiver of the warranty terms and exclusions, nor will such assistance revive or extend the warranty. These warranties are given in lieu of all other warranties expressed or implied, including and without limitation, the warranty of merchantability and the warranty of suitability for a particular purpose.

Purchaser must notify Techlight in writing within 10 days of noticing the defect.

Techlight reserves the right to change the warranty period without prior notice and without incurring obligation and expressly disclaims all warranties not stated in this limited warranty.

**TECHLIGHT WILL NOT ALLOW CHARGES FOR LABOR, TRAVEL, LIVING EXPENSES, INSPECTIONS, MATERIALS, ETC. THAT DOES NOT HAVE PRIOR WRITTEN APPROVAL BEFORE SUCH WORK IS IMPLEMENTED.**

Notice of any warranty claim or request for warranty service should be sent to Techlight at the following address or fax number:

Techlight  
2707 Satsuma Drive  
Dallas, TX 75229  
Fax: 214-350-9137

Note: Catalog pages are for reference only. Specifications and dimensions may change without notice. The foregoing warranty is exclusive and in lieu of all other warranties of quality whether written, oral, express, or implied, including, but not limited to, any warranty of merchantability or fitness for a particular purpose.

## LIMITED PRODUCT WARRANTY

### GENERAL LAMP/BALLAST WARRANTY

Claims for system components such as lamps and ballasts found to be within their respective warranty periods should be made directly to the manufacturer through their local service center for field representative.

### TECHLIGHT COMMERCIAL LED FIXTURE/LED RETROFIT WARRANTY

Techlight warrants the LED lighting Product(s) to be free from defects in material and workmanship for a period of five years for metal parts and finishes, and, five years for LED Light Engines and LED Power Components, from the date of shipment. The LED product will only be considered defective if 15% or more of the individual light emitting diodes fail to illuminate.

As part of our effort to provide the highest quality lighting fixtures for our customers, Techlight test fires every individual LED fixture prior to shipment. However, unlike HID systems, LED systems require a system of electronic components to operate. For electronics, the performance of a system composed of a number of components is typically characterized by a minor initial failure rate (infant mortality period), followed by a long period with an extremely low rate of failures. Techlight recommends that the installing contractor include a clause in their bid to revisit the job sight within 45-60 days to address any failures that may have occurred during this initial time period.

### TECHLIGHT LANDSCAPE LED WARRANTY

Techlight warrants the LED lighting Product(s) to be free from defects in material and workmanship for a period of three years for LED Light Engines and LED Power Components, from the date of shipment. Proper maintenance is required for full finish warranty. Spotting or residue build-up due to improper cleaning and maintenance will void the finish warranty.

### TECHLIGHT/HORIZON LED FIXTURE/LED RETROFIT WARRANTY

Techlight/Horizon warrants to be free from defects in material and workmanship for a period of five years for metal parts and finishes, and, five years for LED Light Engines and LED Power Components, from the date of shipment. The LED product will only be considered defective if 15% or more of the individual light emitting diodes fail to illuminate.